

Wish Family Satisfaction Survey

Make-A-Wish[®] Alaska and Washington

Apr-17

1-2= Disagree

3-5= Neutral

6-7= Agree

Wish Planning

My family received adequate information about the program; we knew what to expect.

All questions my family had about Make-A-Wish were answered thoroughly and in a timely manner.

My family felt comfortable during the initial visit with our wish granters.

Communication with the wish granting team was clear throughout the planning process.

Avg

5.4

5.8

5.4

5.4

Average by Column 5.5

The Wish

Our wish granters captured the spirit of my/my child's wish.

The elements needed to fulfill my/my child's wish were well-implemented.

Our overall experience was a positive distraction from my/my child's illness.

5.8

5.6

6.6

Average by Column 5.6

Overall Averages 5.5